CHERISHED MEMORIES

-SENIOR LIVING-

IN-PERSON VISITATION POLICY

Cherished Memories Senior Living allows all residents to receive visitors during their admission and/or residence, in accordance with the below stated rules outlined by the Agency for Health care Administration. Our in-person visitation policy pursuant to the "No Patient Left Behind Act" Statute 408.823.

It is our policy to fully comply with the "No Patient Left Behind Act". Our in-person visitation policy does not limit visitation hours, visit duration, or number of visitors.

Residents may receive guests regardless of immunization status and may have consensual physical contact. In-person visitation is encouraged for any resident or loved one.

Cherished memories do not have visiting hours. Families are encouraged to have the same access to their loved ones as they had at home. However, Cherished Memories does request that our families be respectful of maintaining a peaceful environment for our residents before 9am and after 9pm.

If circumstances require Cherished memories to restrict public access to the community due to health or safety concerns, Cherished Memories will still allow in-person visitation for family members and residents in all the following circumstances:

a. End of Life/Hospice situations
b. A client who was living at home with his/her family before recently being admitted to Cherished Memories community and is struggling with change in environment and lack of physical family support.
c. A client who is grieving the loss of a friend or family member who has recently died.
d. A client who needs cueing or encouragement to eat or drink – which was previously provided by a family member or caregiver.
e. A client who is experiencing emotional distress, is seldom speaking, or is crying more frequently than he/she previously did.

f. Any other circumstances the Agency deems appropriate.
g. A client who is need of assistance in making a health or medical decisions.

To ensure the health and safety of clients, Cherished Memories infection may require visitors to adhere to infection control protocols, including passing a Health screening and wearing personal protective equipment (PPE). The facility will provide Education on Infection Control, and this will be conducted through telephone, Virtual Communication or In-Person. Each visitor will be instructed on ensuring to properly wash and or sanitize their hands prior to their visit as they enter the facility. Each visitor will be informed of whom to communicate any and all issues and concerns to the administrator Michella (386) 215-6073 or designated staff member. Michella (386) 215-6073 is the designated person responsible in making sure that staff adheres to the visitation policies and procedures.

All visitors will be screened upon entrance into the facility by signing in and out when visiting. As well they will be provided with the required or necessary personal protective equipment in accordance to CDC and our local health department recommendations and guidelines. No visitors including essential caregivers will be compelled to provide proof of vaccination and immunization status.

Cherished Memories must notify clients and family members or caregivers of their visitation rights under this section and provide them with the Agency's contact information and link to a dedicated web page.

Cherished Memories Administrator and staff will be responsible for enforcing all in-person visitation policies. Cherished Memories Administrator is responsible for staff training education and adherence to these visitation policies and procedures.

Children must be accompanied by an adult who is capable of supervising them at all times.

Visitors are not permitted to stay overnight at the community.

All visitors must conduct themselves in a manner that does not jeopardize the health or safety of others at the community or interfere with each residents' quiet enjoyment of the community.

Visitors may not enter any rooms or other areas (such as the garage or laundry room) where residents are not allowed access. Likewise, visitors shall not enter other residents' bedrooms and are not permitted to shower or do laundry at the community.

Alcohol use and smoking of any kind are prohibited by any and all visitors.